



Date: 10-20-09

FIELD BULLETIN

- Issue:** We have discovered an issue where certain games can experience a slowdown during play. This issue has been seen with the games Super Boxxi and Jackpot Corner, but other games could be affected as well.
- Games Affected:** Only Ion systems with 512 MB of memory, running 2009.5 software (versions 31.02, 03, 04, and 05) are affected. This includes Megatouch Rx, Aurora Widescreen, and any Ion system that has been upgraded to 512 MB of memory.
- Solution:** AMI is issuing a free patch to correct this issue.
- For MegaNet-connected games:* There is no need to do anything. If you have this version of software running on an Rx, Aurora Widescreen, or a game with 512 MB of memory, we will be sending the patch that will automatically install and resolve the issue.
- If your game is not MegaNet-connected,* you can download the patch from our Web site and install it on your game. To download the patch, visit www.amientertainment.com > Support > Megatouch Support Center > Software Downloads. This patch will update your game to 2009.5, V31.06. If your game is already at this version or higher, there is no need to install the patch.

If you have any questions please contact AMI Technical Support by phone at 800-523-2760 or 215-826-1400, or by e-mail at TechCenter@amientertainment.com.