

**Code: 2**

**Description:** The modem encountered a busy signal while connecting to the ISP.

**Actions:** Please try again later.

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**Code: 3**

**Description:** The modem did not detect a dial tone on the line.

**Actions:** Please make sure the telephone cable is properly connected. If your telephone system does not support dial tones, please uncheck the "wait for dial tone" option on the Dial-Up Options Screen.

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**Code: 4**

**Description:** No modem carrier has been detected.

**Actions:** Please check the phone line.

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**Code: 5**

**Description:** The call was not answered.

**Actions:** Please confirm that the ISP telephone number was entered correctly and try again.

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**Code: 6**

**Description:** A timeout occurred while trying to connect to the ISP.

**Actions:** Please try again later.

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**Code: 7**

**Description:** The ISP has dropped the connection.

**Actions:** Please try again later.

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**Code: 8**

**Description:** ISP authorization has failed.

**Actions:** Please check the dial-up settings.

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**Code: 9**

**Description:** The connection has been stopped due to no network traffic.

**Actions:** Please try again.

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**Code: 10**

**Description:** A broken modem has been detected.

**Actions:** Please replace the modem.

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**Code: 11**

**Description:** The server system was not found at the address specified in Network Setup.

**Actions:** Please verify proper entry of the server address.

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**Code: 12**

**Description:** The server is down.

**Actions:** Please try again later.

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**Code: 13**

**Description:** The server has encountered an error.

**Actions:** Please try again later.

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**Code: 14****Description:** The MegaNet ID is invalid. The machine is not active on the server.**Actions:** Please make sure you have entered the correct MegaNet ID or call Customer Service to activate the machine.**Code: 15****Description:** The MegaNet ID is not set.**Actions:** Please enter the MegaNet ID.**Code: 16****Description:** The security key installed in the machine does not match with the previous connections to the server.**Actions:** Please contact Customer Service for more details.**Code: 17****Description:** Bad data from the server has caused the data transfer to fail.**Actions:** Please try to connect again or call Customer Service for assistance.**Code: 18****Description:** The modem is not available.**Actions:** Please verify proper modem installation and try again.**Code: 19****Description:** An error has occurred while dialing.**Actions:** Please verify that the modem is correctly installed and try again.**Code: 20****Description:** Modem Connected**Code: 21****Description:** The system aborted while dialing without a detectable error condition.**Actions:** Please try again.**Code: 22****Description:** A timeout occurred while waiting for the modem to connect.**Actions:** Please check the dial-in settings or try again later.**Code: 23****Description:** The modem lost its carrier. The connection to the ISP was interrupted.**Actions:** Please verify that the telephone connection is of good quality and try again.**Code: 25****Description:** Timeout configuring PPP.**Actions:** Please try again.**Code: 30****Description:** A timeout occurred while connecting to the ISP.**Actions:** Please try again later.**Code: 31****Description:** Authentication with the ISP has failed.**Actions:** This may indicate that the ISP is overloaded or that two machines are calling in at the same time with the same username and password. Please check that you have entered the correct username and password and try again.

**Code: 32**

**Description:** Connection to the ISP was successful. The system aborted after connecting to the ISP without a detectable error condition.

**Actions:** Please try to connect again or call Customer Service for assistance.

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**Code: 33**

**Description:** This machine has a software version not supported by the server.

**Actions:** Please upgrade the software or contact Customer Service.

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**Code: 34**

**Description:** Dial-up connection failed.

**Actions:** Please try again.

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**Code: 35**

**Description:** A bad server address has been encountered. The server name was entered incorrectly.

**Actions:** Please verify proper entry of the server name.

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**Code: 37**

**Description:** The DNS is not working. The server cannot be located.

**Actions:** Please check that you have entered the correct DNS address.

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**Code: 38**

**Description:** The database is currently offline and cannot be opened.

**Actions:** Please try again later.

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**Code: 39**

**Description:** The connection was exited by the user.

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**Code: 40**

**Description:** The ISP rejected the username.

**Actions:** Please verify that the username was entered correctly and that the account is active.

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**Code: 41**

**Description:** The ISP rejected the password.

**Actions:** Please verify that the password was entered correctly and that the account is active.

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**Code: 42**

**Description:** No phone number has been entered.

**Actions:** Please provide a phone number.

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**Code: 43**

**Description:** An internal error has occurred while determining which dial-up account to use.

**Actions:** Please contact Customer Service.

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**Code: 44**

**Description:** An unknown error has occurred.

**Actions:** Please contact Customer Service.

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**Code: 45****Description:** An error has been detected with your dial-up settings.**Actions:** Please check the dial-up settings.

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**Code: 46****Description:** An error occurred while communicating with the server.**Actions:** Please try again later.

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**Code: 47****Description:** The system encountered an error while connecting to the server.**Actions:** Please try again or call Customer Support.

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**Code: 48****Description:** The server requested that the machine reboot.

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**Code: 49****Description:** Prize Zone has encountered an error.**Actions:** Please try again later.

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**Code: 52****Description:** An internal error has occurred.**Actions:** Please try again or contact Customer Service.

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**Code: 54****Description:** Prize Zone has encountered an error.**Actions:** Please try to connect again or call Customer Service for assistance.

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**Code: 56****Description:** The system aborted after starting a connection without a detectable error condition.**Actions:** A connection attempt has started.

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**Code: 57****Description:** The system aborted without attempting a connection or reporting an error.**Actions:** Please try again.

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**Code: 58****Description:** There is no response from the server.**Actions:** Please try again later.

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**Code: 59****Description:** The system aborted while communicating with the server without a detectable error condition.**Actions:** Please try again.

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**Code: 60****Description:** The database has encountered bad data.**Actions:** Please try again later.

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**Code: 61****Description:** A broadband-only key has been detected on a dial-up connection.**Actions:** Please connect using a broadband connection.

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**Code: 100**

**Description:** An error occurred while trying to read the configuration from the selected device.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.

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**Code: 101**

**Description:** An error occurred while trying to read the configuration from the selected device.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired configuration, please contact Customer Service.

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**Code: 102**

**Description:** An error occurred while trying to configure the selected device.  
**Actions:** Please try rebooting the machine. For wireless configurations, please check that the device is plugged in correctly or try replacing the wireless device.

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**Code: 103**

**Description:** An error occurred while trying to read the configuration from the selected device.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.

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**Code: 104**

**Description:** Could not connect to the network using this interface.  
**Actions:** Please check the network configuration and try again.

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**Code: 105**

**Description:** An error occurred while the system was trying to shut down the network interface.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.

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**Code: 106**

**Description:** An error occurred while system trying to bring up the network interface.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.

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**Code: 107**

**Description:** An error occurred while trying to read the configuration from the selected device.  
**Actions:** Please try to connect again. If using a wireless configuration, please check that the wireless device is plugged in correctly or try replacing the device. If multiple attempts fail, try rebooting the machine.

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**Code: 108**

**Description:** An error occurred while trying to configure the selected device.  
**Actions:** Please try rebooting the machine. For wireless configurations, please check that the device is plugged in correctly or try replacing the wireless device.

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**Code: 109**

**Description:** An error occurred while trying to read the configuration from the selected device.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired configuration, please contact Customer Service.

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**Code: 110**

**Description:** An error occurred while trying to configure the selected device.  
**Actions:** Please try rebooting the machine. For wireless configurations, please check that the device is plugged in correctly or try replacing the wireless device.

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**Code: 111**

**Description:** An error occurred while trying to read the configuration from the selected device.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired configuration, please contact Customer Service.

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**Code: 112**

**Description:** An error occurred while trying to configure the selected device.  
**Actions:** Please try rebooting the machine. For wireless configurations, please check that the device is plugged in correctly or try replacing the wireless device.

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**Code: 113**

**Description:** No gateway was specified in manual configuration.  
**Actions:** Please enter the gateway IP address for this machine in Network Setup.

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**Code: 115**

**Description:** Remove gateway from route entry failed  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.

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**Code: 116**

**Description:** An error occurred while trying to configure the selected device.  
**Actions:** Please try rebooting the machine. For wireless configurations, please check that the device is plugged in correctly or try replacing the wireless device.

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**Code: 117**

**Description:** An error occurred while trying to read the configuration from the selected device.  
**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired configuration, please contact Customer Service.

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**Code: 118**

**Description:** Checking current routing table failed  
**Actions:** Please reboot the machine

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**Code: 119**

**Description:** The DHCP client is not running. Automatic configuration of the machine is not working.  
**Actions:** Try the following in order:  
- rebooting the machine.  
- setting up a manual connection.  
If neither of these work, contact Customer Service.

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**Code: 124****Description:** An error occurred when communicating with the network device.**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.**Code: 125****Description:** An error occurred while creating DHCP folder.**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.**Code: 126****Description:** The interface is down. A connection could not be set up, probably due to DHCP failure.**Actions:** Please check that the router or DHCP server is working. If using a wired configuration, please check that the cable is plugged in. If using a wireless configuration, check that the wireless device is plugged in correctly.**Code: 127****Description:** Failed to get IP address.**Actions:** Please check that the router or DHCP server is working. If using a wired configuration, please check that the cable is plugged in. If using a wireless configuration, check that the wireless device is plugged in correctly.**Code: 129****Description:** The IP address was not valid.**Actions:** Please enter a valid IP address and try again.**Code: 130****Description:** An error occurred while trying to detect the status of the wired Ethernet interface.**Actions:** Please try rebooting the machine. If using a wireless configuration, please check that the device is plugged in correctly or try replacing the wireless device. If using a wired connection, please contact Customer Service.**Code: 131****Description:** No Ethernet cable is detected.**Actions:** Please check that the Ethernet cable is plugged in correctly.**Code: 132****Description:** Internal status code**Actions:** Please call Customer Service.**Code: 133****Description:** Configuration failed to set up device.**Actions:** If using a wireless device, please check that the wireless device is plugged in correctly. Please try rebooting the machine. If using a wireless device, try replacing the wireless device. If using a wired connection, please contact Customer Service.**Code: 134****Description:** Internal status code. Checking if the interface is set to automatic configuration.

**Code: 135**

**Description:** DHCP lease renewal is taking place. The network is being automatically configured.

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**Code: 136**

**Description:** Configuration failed to set up device.

**Actions:** If using a wireless device, please check that the wireless device is plugged in correctly. Please try rebooting the machine. If using a wireless device, try replacing the wireless device. If using a wired connection, please contact Customer Service.

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**Code: 137**

**Description:** Device setup is complete.

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**Code: 138**

**Description:** The device setup failed for unknown reasons.

**Actions:** Please try again or call Customer Support.

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**Code: 139**

**Description:** Configuration failed to set up wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 140**

**Description:** Configuration failed to set up wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 141**

**Description:** Configuration failed to set up wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 150**

**Description:** An error occurred while trying to configure the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 151**

**Description:** An error occurred while trying to read configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 152**

**Description:** An error occurred while trying to read the configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 153**

**Description:** An error occurred while trying to read the configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 154**

**Description:** An error occurred while trying to configure the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 155**

**Description:** Wireless Get ESSID failed. An error occurred while trying to read the configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 156**

**Description:** An error occurred while trying to configure the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 157**

**Description:** An error occurred while trying to read configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 158**

**Description:** An error occurred while trying to read the configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 159**

**Description:** An error occurred while trying to read the configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 160**

**Description:** An error occurred while trying to configure the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 161**

**Description:** An error occurred while trying to read the configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 162**

**Description:** An error occurred while trying to read the configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 163**

**Description:** An error occurred while trying to read configuration from the wireless device.

**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 164****Description:** An error occurred while trying to read configuration from the wireless device.**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 165****Description:** An error occurred while trying to configure the wireless device.**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 166****Description:** An error occurred while trying to configure the wireless device.**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 167****Description:** The wireless scan is not supported.**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 168****Description:** An error occurred while trying to read the configuration from the wireless device.**Actions:** Please try the following in order:

- check that the wireless device is plugged in correctly
- try rebooting the machine
- try replacing the wireless device

If none of these work, contact Customer Service.

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**Code: 169****Description:** The wireless device has encountered a problem. Attempting to reset wireless device.**Actions:** If the problem persists, please check the wireless device or contact Customer Support.

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**Code: 169****Description:** The wireless device has encountered a problem. Attempting to reset wireless device.**Actions:** If the problem persists, please check the wireless device or contact Customer Support.

**Code: 170**

**Description:** The wireless device has encountered a problem and we can't recover it.  
**Actions:** Please reboot the machine to reset the wireless device.

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**Code: 180**

**Description:** There is no wireless interface. An internal error has occurred from trying to configure a non-wireless device with wireless settings.  
**Actions:** Please contact Customer Service.

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**Code: 181**

**Description:** There does not appear to be a wired Ethernet device.  
**Actions:** Please call Customer Service.

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**Code: 182**

**Description:** There is no wireless device.  
**Actions:** Please check that the wireless device is correctly installed or try another wireless device.

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**Code: 200**

**Description:** An error has occurred while configuring the network interface.  
**Actions:** Please contact Customer Service.

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**Code: 201**

**Description:** An error has occurred while configuring the network interface.  
**Actions:** Please run the Connection Wizard again.

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**Code: 202**

**Description:** The network is unreachable. The gateway could not be configured.  
**Actions:** Please check the network configuration.

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**Code: 203**

**Description:** The Internet interface has not been configured.  
**Actions:** Please configure one interface for connecting to the Internet.

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**Code: 204**

**Description:** "Disable All Network Functionality" checkbox is set.  
**Actions:** Re-enable networking by unchecking the "Disable All Network Functionality" checkbox in Network Options.

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**Code: 205**

**Description:** Machine has not been registered with MegaNet  
**Actions:** Please Register Machine

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**Code: 206**

**Description:** The game could not verify a working Internet connection.  
**Actions:** Please check that you have entered the correct information and try again. If it fails again, please call Customer Service.

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**Code: 220**

**Description:** The network configuration has changed. Network maintenance has detected a new configuration and will reinitialize the network.  
**Actions:** This should not be displayed to the operator. If you see this, please contact Technical Support.

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**Code: 221**

**Description:** The network monitor detected a new routing configuration and is resetting the network device.

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**Code: 222**

**Description:** The network monitor detected no changes.

**Actions:** This should not be displayed to the operator. If you see this, please contact Technical Support.

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