



merit entertainment

TECH NOTES

<http://www.meritgames.com>

Date: 4-22-09

Re: Complete Merit Software Updates Are Now Downloadable

Merit Entertainment is announcing a great new advancement for operators – the Download Manager. The Download Manager is a program that makes it possible for operators to download Merit software that was previously unavailable for download, either due to the large size of the files or corruptibility factors. This means that things like **complete software version updates** can now be downloaded directly to your computer, and then burned to disc for transfer to your Megatouch systems.

Other files using the Download Manager can be saved on a USB pen for transfer to your Megatouch. Instructions on the file download screen will tell you the appropriate method for file transfer to your Megatouch – i.e. disc or USB pen.

At the current time, both Ion and Force 2009 software is available for download, with more software versions to be made available in the future. Complete versions of software would still need the appropriate security key to function properly, so these particular downloads are for reinstallation of software only. (All new software versions must still be purchased to get the appropriate security key.)

The Download Manager can be found on Merit's Web site (http://www.meritgames.com/Support_Center/Downloads/DownloadManager.asp), and connected operators can also use their operator Web site (www.tournamaxx.com) to access the Download Manager, which can be found under the **Support** tab on this site. The Download Manager will currently run on Windows 2000, XP, or Vista operating systems that are running Internet Explorer.

If you have any questions please contact Merit Customer Service and Technical Support by phone at 800-523-2760 or 215-826-1400, or by e-mail at TechCenter@meritgames.com.