



merit entertainment

# TECH NOTES

<http://www.meritgames.com>

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## Re: Force & Ion 2009 Incompatibility

All of the advancements in Merit's Ion 2009 platform have moved this software release outside of the technological window of Force systems. Due to this, 2009 Ion and Force software will not be interchangeable. Force software will only work on Force machines, while Ion software will only work on Ion machines. This also means that Ion hard drives and Ion installation discs will work only on Ion systems. The same holds true for Force hard drives and Force installation discs, as they will only work on Force systems.

Merit still maintains its solid commitment to its Force platform. This change is due to Ion technology advancing to the point that it surpassed the capacity of the older system.

If you have any questions please contact Merit Customer Service and Technical Support by phone at 800-523-2760 or 215-826-1400, or by e-mail at [TechCenter@meritgames.com](mailto:TechCenter@meritgames.com).