



merit entertainment

# TECH NOTES

<http://www.meritgames.com>

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## Re: Touchscreen Replacement and the NOVRAM Cable

If you have to replace a touchscreen for any reason, be sure that the new touchscreen comes with its own NOVRAM cable (see Figure 1), and be sure to use this new cable with your new touchscreen. Every NOVRAM cable contains calibration data in the NOVRAM connector, and this data is unique to its own particular touchscreen. If a NOVRAM cable is used with any other touchscreen than the one it was specifically manufactured with, the touchscreen calibration will be off and it will not work properly.

Additionally, when buying a new touchscreen, be sure that the seal on the connector between the NOVRAM cable and the touchscreen ribbon (see Figure 1) is not broken. If it is broken, it may be an indication that the NOVRAM cable is not calibrated for that particular touchscreen. If you receive a touchscreen with the seal broken or missing the NOVRAM cable, please contact your supplier to resolve the issue.

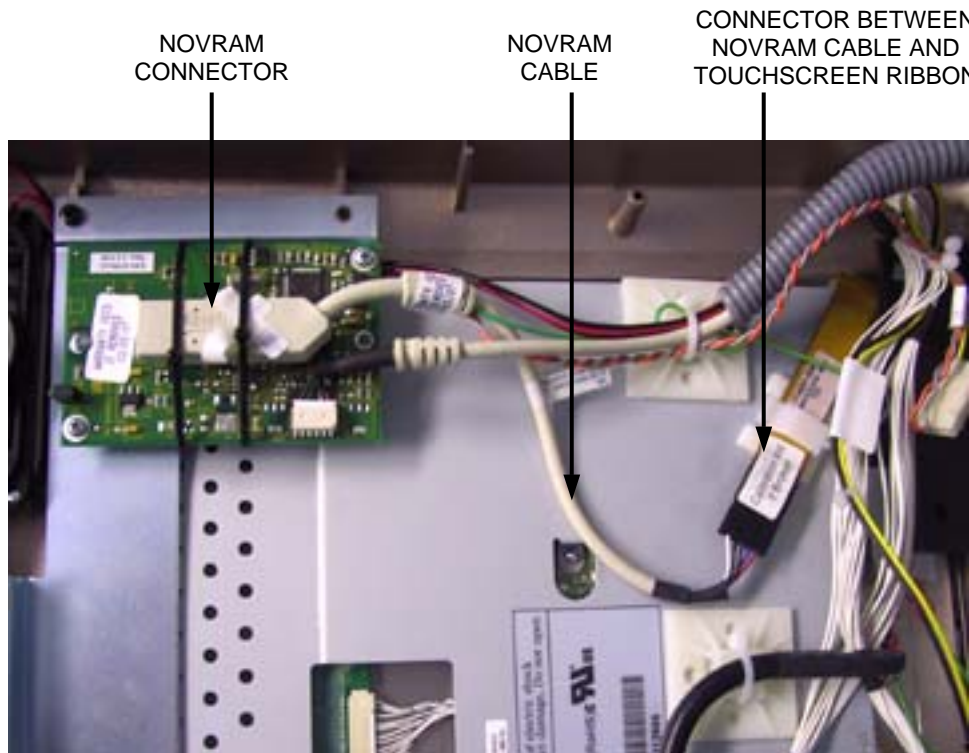


FIGURE 1 – CONNECTION BETWEEN NOVRAM CABLE AND TOUCHSCREEN RIBBON

If you have any questions please contact Merit Customer Service and Technical Support by phone at 800-523-2760 or 215-826-1400, or by e-mail at [TechCenter@meritgames.com](mailto:TechCenter@meritgames.com).