



Date: 8-05-09

FIELD BULLETIN

- Issue:** On Force 2009.5 software, the game *Penthouse Photo Hunt* includes some pictures that are in a format too large to display. This issue renders the game unplayable, as only certain images will display properly.
- Games Affected:** Only Force 2009.5 games (V27.00, V27.01, and V27.02) with the erotic category turned on are affected.
- Solution:** The temporary solution (for non-MegaNet-connected games) is to turn off *Penthouse Photo Hunt* on all Force games running 2009.5 (V27.00, V27.01 V27.02) software. To do this:
1. Press the SETUP button to enter operator setup.
 2. Touch the **Games** button on the Main Menu Screen.
 3. Touch the **Game Setup** button on the Games Menu.
 4. Touch **Erotic** on the Game Setup Screen.
 5. Locate **Penthouse Photo Hunt** in the upper portion of the screen and touch it to activate it. Touch **Clear One** to remove Photo Hunt from the Erotic Menu. Then touch the "X" button in the upper-right corner of the screen and touch **YES** to confirm that you want to exit operator setup. Touch **YES** again to save your changes.

For MegaNet-connected operators: There is no need to do anything. If you have this Force software version and have the game *Penthouse Photo Hunt* turned on, we will be temporarily turning the game off. We will be issuing a patch that will automatically install on all of your connected machines. Once installed, we will automatically turn the game back on.

If your game is not MegaNet-connected, this issue can also be remedied by disc. Contact AMI Customer Service at 800-523-2760 or 215-826-1400 to receive this free update (part number SB0675-01).

If you have any questions please contact AMI Customer Service and Technical Support by phone at 800-523-2760 or 215-826-1400, or by e-mail at TechCenter@amientertainment.com.