



Date: 9-26-08

# FIELD BULLETIN

## Issue:

Under certain limited conditions, a bookkeeping error may occur that causes a Megatouch-connected TouchTunes jukebox to record double the correct amount of money in its bookkeeping functions for remote jukebox plays.

## Games Affected:

This issue has been reported where U.S. version Megatouch systems are connected via Gamelink to TouchTunes jukeboxes, and where BOTH of the following conditions exist:

- 1) The **Quick Price Setup** feature on the Megatouch is being used.
- AND-
- 2) The selected setup is "4 credits for \$1".

## Symptoms:

To determine if your system is affected, please conduct the following procedure:

- 1) Enter the Operator Setup on the Megatouch.
- 2) Touch **Credits/Pricing**.
- 3) Touch **Quick Price Setup**.
- 4) Touch **4 Credits for \$1.00** (see Figure 1).

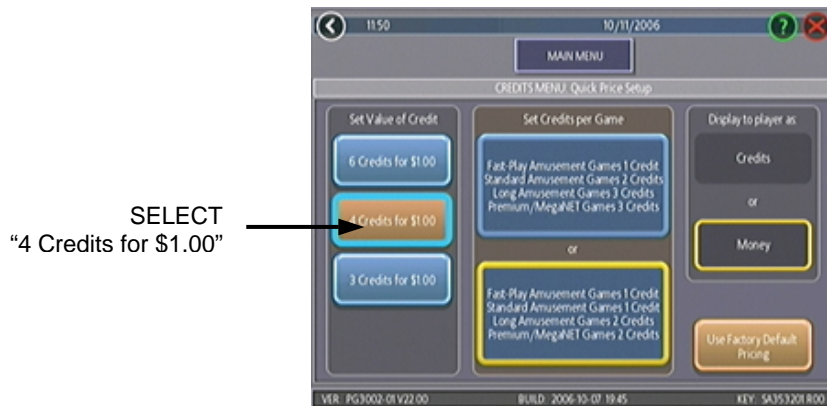


FIGURE 1 – QUICK PRICE SETUP

- 5) Touch **Main Menu** at the top-center of the screen.
- 6) Touch **TouchTunes**.
- 7) Set "Merit Credits per Song" to 2.

- 8) At the jukebox, activate the Operator menu and navigate to the *Money* → *Bookkeeping* menu.
- 9) Record the “Linked Coinage” value displayed (see Figure 2).

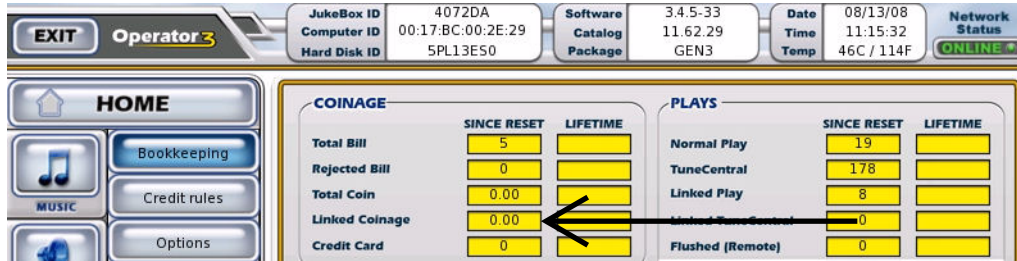


FIGURE 2 – TOUCHTUNES BOOKKEEPING MENU

- 10) Initiate a remote play from the Megatouch. If your system is affected, Linked Coinage for the remote play will be double the correct amount on the jukebox’s Bookkeeping screen.

**Solution:**

This issue will cease to occur when the credit settings are configured manually on the Megatouch. To do so, please follow these steps:

- 1) Enter Operator Setup on the Megatouch.
- 2) Touch **Credits/Pricing**.
- 3) Touch **Coin-In**.
- 4) Manually configure your credit settings.
- 5) Touch **Main Menu** at the top-center of the screen.
- 6) Touch **TouchTunes**.
- 7) Set “Merit Credits per Song” to any desired value.
- 8) To verify the success of this process, initiate a remote play from the Megatouch. If this procedure has been successful, coinage for a linked play will be recorded correctly on the jukebox’s Bookkeeping screen – i.e. the value specified on the Merit “Value of Credit” menu.

**NOTES:**

- If the Coin-In table is set up for bonus credits, the TouchTunes unit selects the most expensive credits to use.
- Wireless linking of Megatouch systems and TouchTunes jukeboxes is not supported.

If you have any questions, please contact Merit Customer Service and Technical Support by phone at 215-826-1400 or 1-800-523-2760, or by e-mail: [TechCenter@meritgames.com](mailto:TechCenter@meritgames.com).