



Date: 5-9-08

## FIELD BULLETIN

- Issue:** Certain games updating from 2008 to 2008.5 software may lose the local AMI music catalog after installing the software update.
- Games affected:** Only certain games using the delta disc to update from version 2008 (V24.04, V24.05 and V24.06) to 2008.5 (V25.01) software that are linked to an AMI jukebox may be affected.
- Symptoms:** The local music catalog will not appear. All album jackets in the local catalog will appear as Music On Demand.
- Solution:** There are three options to receive the catalog after installing the 2008.5 software update:
- Option 1:** If you used the broadband software download, your game will download the local catalog automatically during the next call into the server.
- Option 2:** Before going to the game location, download the latest AMI catalog from our Web site ([www.meritgames.com/amidatabase.asp](http://www.meritgames.com/amidatabase.asp)). Follow the online instructions to copy the catalog onto a USB pen or disc. After installing the 2008.5 software update, install the AMI catalog via disc or USB pen.
- Option 3:** The game will also download the latest catalog automatically, but you will have to clear the current catalog from the machine first. To do this, press the setup button to enter operator setup. Then touch **System, AMI Setup**, and then **Clear Info**. Touch the box next to **Catalog** to clear the catalog and then touch **Yes**. Confirm that you want to continue by touching **Yes** again. When complete, the game will return to the AMI Setup Screen. Touch **Connect** on this page to start the download process. This process could take anywhere from 30-90 minutes. If time is a factor for you, we recommend using option #2 to install the music catalog.

If you have any questions, please contact Merit Customer Service and Technical Support by phone at 215-826-1400 or 1-800-523-2760 or by E-mail: [TechCenter@meritgames.com](mailto:TechCenter@meritgames.com).