



Date: 06-06-08

## FIELD BULLETIN

- Issue:** The silver conductive tape on the bottom of the Ion CPU heat sink can become damaged. This would cause CPU heat to not be conducted away as efficiently as possible.
- Games affected:** Some Ion machines and MoD BoX jukeboxes built before April 2007.
- Symptoms:** The system shuts itself down with the screen going black and leaving on only the bill acceptor lights. The lights on the bill acceptor show that there is still power getting to the system, but the shutdown of the system tells of a problem with CPU heat.
- Solution:** A simple CPU cooler swap-out will remedy this problem. It is not an overall motherboard issue, simply a heat sink tape problem. Use the following part number when you order the free replacement, then follow the instructions that come with the kit: SB0530-01.

If you have any questions, please contact Merit Customer Service and Technical Support by phone at 215-826-1400 or 1-800-523-2760 or by E-mail: [TechCenter@meritgames.com](mailto:TechCenter@meritgames.com).