



Date: 11-26-07

FIELD BULLETIN

- Issue:** Merit has discovered a supplier issue with some of the USB I/O cables used in Aurora games. Some connector pins used by our supplier were found to be out of tolerance. This could result in the connector making improper or intermittent contact with the header on the motherboard.
- Games affected:** Only some Aurora games manufactured before October 19th, 2007 are affected. The first six digits of the game serial number represent the date the game was built.
- Symptoms:** Games with this intermittent connection would display the error message, "Fatal Error, cannot access I/O board." Other related problems involving intermittent coin/bill credits, calibrate and setup button functionality, joystick operation or security key error messages could be experienced.
- Solution:** Merit is offering a free replacement USB cable, which is easily installed in the game. If your Aurora game is experiencing this issue and was built prior to October 19th, contact Merit Customer Service to receive your USB cable (part number SB0536-01).

If you have any questions, please contact Merit Customer Service and Technical Support by phone at 215-826-1400 or 1-800-523-2760 or by E-mail: TechCenter@meritgames.com.