



merit industries, inc.

FIELD BULLETIN

- Issue:** Force 2006 and Ion 2006 games have been reported as slow to transition between the idle screens, the main player menu, and the operator setup screens. The response of the touchscreen has also been reported in some instances to be slower during high-speed play.
- Games affected:** Only games running Force 2006 and Ion 2006 software.
- Symptoms:** The game is slow to come out of the idle screens, main player menu and setup screens. This can also cause a problem with the display of the icons on the main player menu. Some players may notice that the response of the touchscreen during high-speed game play is also affected.
- Solution:** Merit Industries is providing a free software upgrade disc to correct this problem. The upgrade should be installed on all games running Force 2006 and Ion 2006 software. It will update the software to the 20.10 software release. This disc will be supplied to all distributors who received the affected kits and games. It is important to note that this is a full upgrade, which will overwrite data. Therefore, any operator-customized settings will need to be reset following the installation. Also, make sure to perform an Update from Server before installing this disc if your game is connected to MegaNet or TournaMAXX so that all player information is retained. Follow the instructions on the reverse side of this sheet to install the disc.

If you have any questions, please contact Merit Customer Service and Technical Support by phone at 215-639-4700 or 1-800-523-2760 or by E-mail: TechCenter@meritind.com

Software Installation Instructions

*This installation requires an IDE DVD drive, which is not included. It is recommended that you use a DVD drive 12X or better that is capable of operating on an angled surface, as you may not always have a level surface on which to place the drive. **You must configure your DVD drive as the Master Drive.**

Connecting a DVD Drive

1. Turn off power to the game.
2. Connect the 2 x 20-pin IDE connector to the IDE interface connector on the DVD drive. Make sure the red stripe on the ribbon cable matches up with pin 1 on the IDE interface connector.
3. Connect the 4-pin power connector on the ribbon cable to the DC power input on the DVD drive.
4. Unlock and open the CPU section and locate the centronics connector. (In EVO, EVO Wallethe, Elite Edge with coin, and Vibe games, the CPU section does not need to be opened, as the connector is located on the outside of the game.)

EVO and EVO Wallethe games: The centronics connector is located at the back of the game. Remove the cover plate with 5/64" Allen wrench.

Elite Edge: For Coin games, unhinge the CPU section to access connector on the back of the CPU section.

For Bill-Only games, unlock and open the CPU section to access the connector inside.

Vibe games: The centronics connector is located on the front of the processor.

Fusion, Radion, Classic, Elite, and XL-converted games: The centronics connector is located above the motherboard assembly.

Fusion with electronics box: The centronics connector is located on the outside of the electronics box.

Combo Jukeboxes and Upright games: The centronics connector is located on the PC shelf.

5. Make sure your DVD drive is configured as the Master Drive.
6. Connect the centronics connector on the ribbon cable to the centronics connector on the game.

NOTE: When positioning your drive, it is important that you find a suitable place where the drive will not be in danger of coming in contact with any components or wires inside of the game.

Program Installation

Performing this upgrade will delete previous information and files on your hard drive. If you want to retain any pertinent information (e.g.: Books Screen information), you will need to document that information before performing the upgrade.

7. If you are connected to Tournamaxx™, you must perform an **Update From Server** before beginning this installation so that information is not deleted.
8. Turn on the game.
9. Insert the disc into the drive. If you don't get the disc into the drive before the game starts to boot-up, turn off the game and turn it back on.
10. The message: "**By continuing with this installation program, you indicate that you accept the terms of Merit's software license agreement**" will appear on the screen. The software license agreement can be found in the back of your game owner's manual. If you accept the terms, select "**Yes, I agree**".
NOTE: If you do not agree to the terms of the agreement, reboot the game in order to remove the disc, then turn the game off and disconnect the drive. The game will continue running the current software.
11. When the disc is finished installing, the screen will display a message indicating that the update is complete.
12. When the update is complete, remove the disc and turn off power to the game.
13. Carefully disconnect the ribbon cable from the centronics connector on the game.
NOTE: When disconnecting the ribbon cable, carefully disconnect the cable by grasping the connector and not the cable itself.
14. Close and lock the CPU section and then restore power to the game. When prompted, perform a touchscreen calibration.
15. If you are connected to Tournamaxx™, you must perform an Update From Server. You will have to re-enter the dial-in settings first. Refer to the Tournamaxx™ manual for instructions.

NEW FEATURE: V20.10 allows you to give your customers bonus credits for inserting a five-dollar bill. To enable the \$5 line in the Coin-In Menu, enter the Quick Price Setup Screen and select **6 Credits for \$1.00, 4 Credits for \$1, 3 Credits for \$1.00** or **Use Factory Default Pricing**. **NOTE:** You must touch one of the available options on the Quick Price Setup Screen to enable the \$5.00 row. Then, enter the Coin-In Menu and adjust the number of credits in the \$5.00 row.

NOTE: The MegaWeb™ and Rental Mode features are functional with this software release.