



merit industries, inc.

## FIELD BULLETIN

Date: 3-30-05

- Issue:** The patch disc (released March 8, 2005) to correct the expired Interconnectivity License provided a temporary resolution to the problem, but it allowed the license expiration to reoccur.
- Games affected:** Only Force 2004 games linked to a Genesis II (Nextgen) TouchTunes® jukebox are affected by the license issue.
- Symptoms:** After March 1, 2005, the game will display the message, "Your TouchTunes license has expired!" You will then have to select to have the game operate in either a games-only or music-only mode. If you previously installed the V13.12 patch disc and the problem has reoccurred, your game will automatically default to music-only mode and prompt you to choose either music or game-only operation upon entering setup.
- Solution:** The immediate resolution is to disconnect the link between the Megatouch game and the TouchTunes® jukebox and reboot the Megatouch game.
- Merit Industries is providing a second patch disc (to update to V13.13) for Force 2004 games linked to TouchTunes® jukeboxes. This should be installed on all Force 2004 games that are linked to Genesis II (Nextgen) TouchTunes® jukeboxes and on all Megatouch Combo Jukeboxes and games connected to MegaTunes units, regardless of whether you are experiencing the problem or not. After installing the V13.13 software, you will be able to link your game to the jukebox and have full games and music functionality.
- This disc will be supplied to all operators who are affected by the issue. Because the disc will only update games running Force 2004, version 13.11 or 13.12, we will also be including a version 13.11 disc for games running versions 12.00-13.10. If you are not currently at version 13.11 or 13.12, you must install the 13.11 disc first, and then install the 13.13 disc.
- Once you receive your V13.13 update disc, you should dispose of the previous V13.12 disc.

If you have any questions, please contact Merit Customer Service and Technical Support by phone at 215-639-4700 or 800-445-9353 or E-mail: [TechCenter@meritind.com](mailto:TechCenter@meritind.com).