



merit industries, inc.

## FIELD BULLETIN

Date: 4-24-97

- Issue:** Megatouch XL program CDs labeled as R01, but programmed at R0D.
- Games affected:** Megatouch XL countertop games with serial numbers 496430 to 497515, 498116 to 498119, 498170 to 498108 and 499574 to 499592; 19" upright games with serial numbers 561032 to 561141; 19" cabaret games with serial numbers 550248 to 550408.
- Symptoms:** Game crashes in the idle mode.
- Cause:** Game tries to display idle mode screens for Quikmatch and Power Solitaire, which were not included in the R0D program.
- Solution:** A quick solution is to enter the operator setup and remove Quikmatch and Power Solitaire from the game menu (so they don't appear in the idle mode).  
The long-term solution is to contact Merit Industries, at 1-800-445-9353, to get a new R02 CD (which includes Quikmatch and Power Solitaire).  
To determine your CD and key revision levels, turn off the game and turn it on again. After all of the BIOS information is displayed and before the idle mode begins, the screen displays the current revision levels for the security key and the program CD.  
If your game has one of the mislabeled CDs, the displayed revision levels will look as shown below:  
Megatouch XL PA3000-00-01 R0D  
Key Rev US-R002