



merit industries, inc.

FIELD BULLETIN

Date: 8-21-01

- Issue:** Manufacturer defect in security keys.
- Games affected:** Games with keys that have the date code 0106
- Symptoms:** There are a variety of key-related failures that could appear as a result of this manufacturer defect.
- Cause:** The manufacturer of the keys, Dallas Semiconductor, has identified a bad production run of keys. These keys were manufactured with integrated circuit chips that had contamination in the chip substrate. Over time, this contamination would have an adverse effect on the performance of the key.
- Solution:** Distributors should contact Merit Customer Service at 1-800-445-9353 or 215-639-4700 to make arrangements to return any defective security keys and receive replacements.

LOCATION OF
THE DATE CODE
0106



BOTTOM OF SECURITY KEY