



merit industries, inc.

## FIELD BULLETIN

Date: 1-20-97

- Issue:** Assorted problems with XL countertop games.
- Games affected:** XL countertop games with serial numbers 490857 and DOWN.
- Symptoms:** "Abort, retry, fail", "Not reading drive" or "Causeway Error #9" error messages.
- Cause:** Improper CD-ROM cable and software bugs.
- Solution:** Install updated software (CD and EPROM) and change the CD-ROM cable. Contact Merit Customer Service, at 1-800-445-9353, to receive the FREE update kit needed to correct the problem; the kit number is KSV-107-002.

The kit includes the latest revision of the software CD and a new boot-up EPROM, a new CD-ROM ribbon cable and cable clamp, a grommet to protect the cable, a ground braid for the coin mech and installation instructions.